



Mazza Terms and Conditions:

1. **21 Years of Age or Older & In Person Signature Requirement:** Deliveries require an adult signature of 21 years of age or older. After 3 attempts to delivery, shipments are then returned. We hope this does not happen as we provide advance notice and tracking numbers for shipments. There are no current shipping guarantees due to Covid-19.
2. **Returned Packages:** A return packaging fee as well as reshipping fee may be charged to the customer.
3. **Re-Shipping:** Package(s) which are returned due to failed delivery and re-shipped will incur the re-shipping charges.
4. **Redirected shipments:** We are happy to redirect your shipment. Once shipped, if you do need to change shipping destinations, a redirect and any additional shipping costs will be applied.
5. **Tracking:** Shipping tracking numbers are provided so you are aware of when a shipment is due to be delivered and can arrange for an adult of 21 years of age older to be available to sign for the package.
6. **Legal Restriction:** Unfortunately, regulations restrict us from shipping alcohol to PO Boxes or APO/FPO addresses.
7. **Taxes & limitations:** Individual state regulations for taxes and limits do apply.
8. **Returned shipments:** You are responsible for shipping, return and re-shipping costs.
9. **Regulations for shipping** wine vary by state. We comply with all regulations based on their individual shipping laws and limitations. Due to current state regulations, we regretfully cannot ship wine to Alabama, Arkansas, California, Delaware, Kentucky, Michigan, Montana, Mississippi, New Jersey, South Dakota, Rhode Island and Utah.
10. **Damaged shipments** are insured. Please notify the winery if you incur such a shipment.
11. **Sold:** Once the order is processed the wine is considered purchased even if returned.
12. **Heat & Weather Conditions:** Because of our sensitivity to the temperature variances that can occur during the summer months, we generally ship Monday through Thursday. We may, at times, contact customers to consult on overnight shipping or a holding the shipment back to ensure the integrity of their wines.
13. **Delivery Schedule:** Wine is shipped via UPS.
14. **Will Call:** Orders can be placed via the website or phone and then picked up at the winery. Once your order has been processed, you will be contacted by the winery to confirm your order is ready to pick up. Will Call orders must be picked up within 14 days. After 14 days, your order will be shipped to you and shipping costs will be applied.
15. **Return Policy:** We stand behind every wine we make, and we want you to be completely satisfied with your purchase. If, you are not satisfied with your order, please contact us within 30 days of receipt of your order and we will arrange for replacement (pending availability) or refund.

Mazza Inner Circle Subscription Wine Club:

1. **Automatic Deliveries:** This is an automatic delivery program where you agree to have the payment for the order automatically.
2. **Limited Productions:** The winery may substitute a different vintage of a wine (or a different wine of equal or greater value) if the specified vintage designated for that shipment is depleted during the pick-up/shipment time frame.
3. **Member Details:** Current contact, billing and shipping information must be provided.
4. **Pick Up Orders:** You understand and agree that you club release will be available for pick-up at Mazza Vineyards for three weeks post club release. If not picked up, the release will be shipped to your address on file. Shipping and handling charges (applicable taxes) will be applied to your payment card. Must be over 21 years old to be member.
5. **Age requirement:** By registering for wine club membership you are confirming you are 21 years of age or older.
6. **Membership** will be ongoing until we receive a request to terminate membership.
7. **Minimum Commitment:** We request a one-year commitment - early termination fee may be imposed.
8. **Leaving the Program:** You must notify the winery via email at orders@enjoymazza.com at least 30 days prior to shipping with any changes or cancellations. This time frame also applies to pick-ups.